

# UPDATE IN YOUR COMMUNITY

AS OF OCTOBER 4 AT 1PM

NORTHEAST



## PROVINCIAL STATUS

**TOTAL  
CUSTOMERS  
OUT: 415,000**

**CUSTOMERS  
RESTORED:  
97%**

- This storm response effort is the largest in NS Power's history with more than 1500 people in the field and hundreds more behind the scenes helping to support customers and crews.
- If a customer's electrical equipment is damaged - like a meter mast - they need a certified electrician to make repairs before NS Power can safely restore power. A list of electrical contractors can be found in link provided.
- For your own safety, please be aware of downed power lines. Treat them as if they are energized and stay back the length of a bus. Please call to report it right away (1-877-428-6004).

## REGIONAL STATUS

**TOTAL  
CUSTOMERS  
OUT: 90,000**

**CUSTOMERS  
RESTORED:  
88%**

- Over 900 people are on the ground in the northeast region including power line technicians, forestry technicians, damage assessors and field support.
- As power is restored in one area, we continue to move crews into this hardest hit area of the province.
- All hospitals and critical infrastructure have been restored. Our crews continue to focus on areas with extensive damage including the Eastern Shore, Truro, Pictou County, Antigonish, Amherst, North Shore.
- Our satellite Emergency Operations Centre in Truro continues to coordinate plans/resources for the northeast region of the province.
- Together with the Canadian Armed Forces, the staging site in Pictou County is supporting restoration efforts. This is where we coordinate and dispatch crews - a one stop shop for materials, fuel and food.
- The Canadian Armed Forces and Department of Natural Resources personnel are in the region helping crews remove trees and brush and running supplies.
- Damage in this region is due primarily to broken poles and downed lines due to falling trees, trees on power lines, and trees on roads limiting access and making travel difficult for our crews.

For more information visit [nspower.ca](https://nspower.ca)