

ELECTRICAL SAFETY:

WILDFIRES RESPONSE & RE-ENTRY

We're working closely with local authorities as they respond to the wildfires in the Tantallon/Hammonds Plains and Shelburne areas of the province. As impacted Nova Scotians prepare to re-enter their homes, **there are some important electrical safety steps to follow.**

ELECTRICAL SAFETY & POWER RESTORATION CHECKLIST

1. **Turn off or unplug** any electrical appliances or equipment that was left on. This will help avoid power surges when your power is reconnected.
2. **Complete a visual inspection** of your home as well as the electrical equipment running into your home, including the meter base, meter mast and wires. If your home itself and/or electrical equipment was impacted or damaged by fire, you may need a certified electrician to make repairs before crews can restore your power. See our visual below for more information.
3. **If you see a downed wire** around or near your home, call our outage line at **1-877-428-6004** to report it.

METER MAST INFORMATION

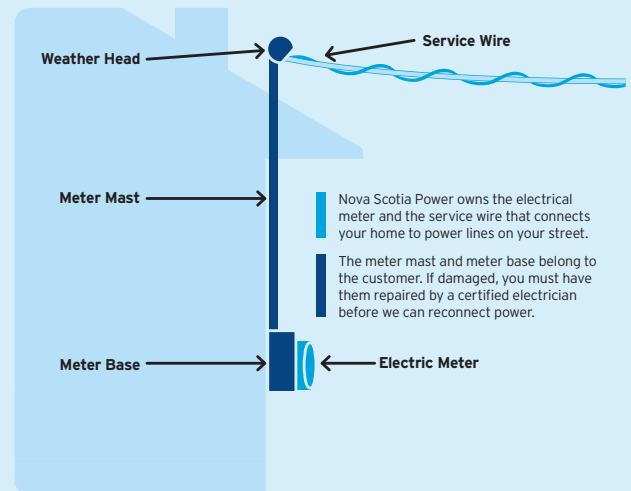
Your meter mast is the tube that connects the service line to your home. When you're inspecting your electrical equipment, look for:

- Has the meter mast pulled away from your house?
- Is it bent or broken?

If so, you'll need a certified electrician to make repairs. We're here to help get you reconnected safely and quickly.

THREE STEPS TO HAVE YOUR DAMAGE REPAIRED

1. Call Nova Scotia Power at 1-877-428-6004 to report the damage. We'll send a line crew to your home to disconnect service so an electrician can make the repair.
2. Find a certified electrician. You can find one in your area at nspower.ca/electricians.
3. Your electrician completes repairs. The electrician will call Nova Scotia Power to request an inspection and a service reconnection.*



**Please note that Nova Scotia Power, the Province of NS and local contractors are coordinating response efforts for customers to ensure a streamlined response for our customers impacted by recent wildfires in the province.*

SUPPORT & RESOURCES

Nova Scotians impacted by the fire that have been displaced and need support, can dial 2-1-1 or visit 211 Nova Scotia's website at www.ns.211.ca for information and resources.

Nova Scotia Power parent company Emera has donated \$125,000 to kickstart the United Way Wildfire Recovery Appeal and in addition, will provide up to \$125,000 in matching funds to double the impact of individual donations made to the appeal. The appeal will provide financial support to charitable organizations in Halifax and surrounding areas, and Shelburne, to meet the needs of those impacted by the wildfires. More information is available at unitedwayhalifax.ca.

For more information visit nspower.ca/wildfiresresponse